

.ART – Terms and Conditions

In addition to your registration and/or reseller agreement, the .ART Registry-Registrar Agreement (“**RRA**”) terms and conditions set out here shall apply. In the event of any inconsistency between the terms of your registration and/or reseller agreement and the terms set out here, the RRA terms shall prevail.

1. During the Term, Registrar shall maintain in full force and effect its accreditation by ICANN as a registrar under the 2013 Registrar Accreditation Agreement (as may be amended or superseded and as executed by the Registrar from time to time). Failure to maintain such accreditation will constitute a material breach of this Agreement.
2. Registrar shall be responsible for providing customer support, in particular:
 - (i) support to accept orders for registration, cancellation, modification, renewal, redemption, deletion (at Registrar’s discretion), or transfer of Registered Names; and
 - (ii) Customer service and billing and technical support to Registrants.
3. Notwithstanding clause 2 Registrar reserves the right to discontinue sponsoring new registrations of Registered Names upon giving Registry not less than thirty (30) calendar days’ notice of such discontinuation, and in such event, Registrar will still be required to provide cancellations, modifications, renewals, deletions, redemptions or transfers of Registered Names.
4. Registrar shall, consistent with ICANN Requirements, provide to Registrants emergency contact information for critical situations such as, for example, domain name hijacking.
5. Resellers are permitted to facilitate the registration of domain names in the TLD (**Resellers**). In this case Registrar:
 - a. shall require Resellers to comply with all of the Registrar’s obligations under this clause 1 (as appropriate to the services being provided by such Resellers); and
 - b. shall be primarily liable for all acts and omission of Resellers as if the same were made directly by Registrar.